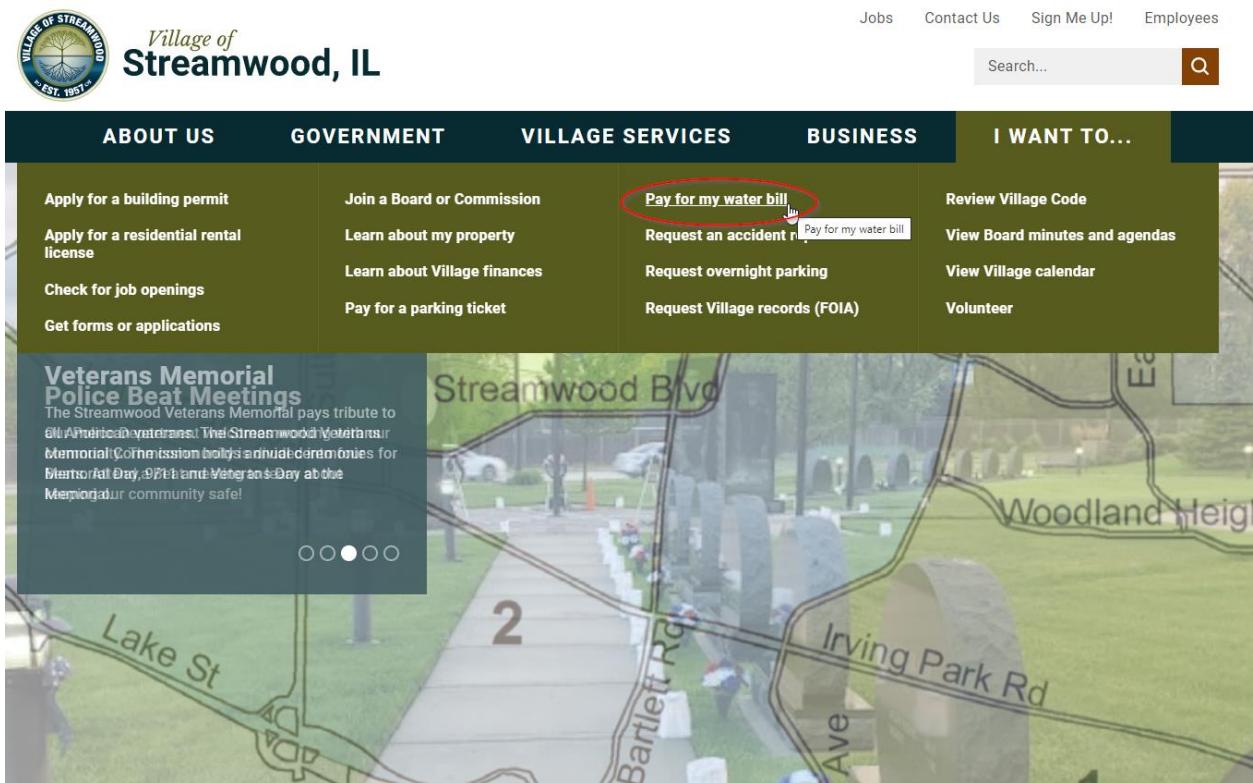


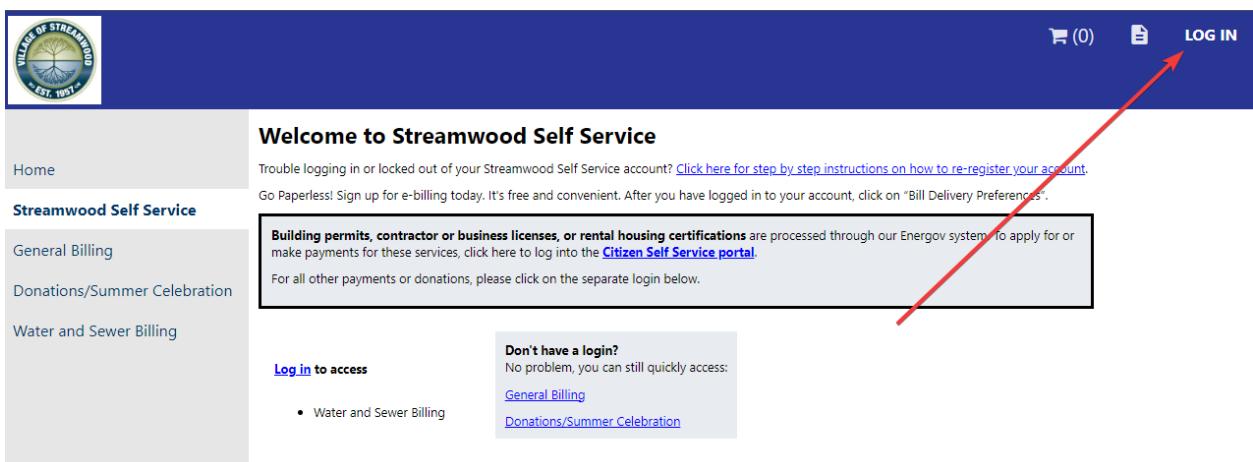
Registering your Online Account

1. Under "I Want To...", choose "Pay for my water bill".



The screenshot shows the official website of the Village of Streamwood, IL. At the top, there is a navigation bar with links for Jobs, Contact Us, Sign Me Up!, and Employees. A search bar is also present. Below the navigation bar is a main menu with several categories: ABOUT US, GOVERNMENT, VILLAGE SERVICES, BUSINESS, and I WANT TO... The I WANT TO... menu is highlighted with a dark green background. Within this menu, the link "Pay for my water bill" is circled in red. Other options in this menu include Review Village Code, View Board minutes and agendas, View Village calendar, and Volunteer. To the left of the main menu, there is a sidebar with a "Veterans Memorial Police Beat Meetings" section. The main content area features a map of Streamwood, IL, showing various streets like Streamwood Blvd, Irving Park Rd, and Lake St.

2. Click on the "Log In" link below.



The screenshot shows the Streamwood Self Service website. At the top, there is a navigation bar with a logo, a shopping cart icon (0 items), and a "LOG IN" button. The "LOG IN" button is highlighted with a red arrow. Below the navigation bar, there is a "Welcome to Streamwood Self Service" message. A link to "step by step instructions on how to re-register your account" is provided. A "Building permits, contractor or business licenses, or rental housing certifications" section is shown, with a note that these are processed through the Energov system. A "Bill Delivery Preferences" link is also present. A "Don't have a login?" section is shown, with links to "General Billing" and "Donations/Summer Celebration". On the left side, there is a sidebar with links for Home, Streamwood Self Service (General Billing, Donations/Summer Celebration, Water and Sewer Billing), and a "Log in to access" link with a list of items including "Water and Sewer Billing".

3. If you already have a Google, Apple, Microsoft, or Facebook account, you may register using one of those accounts. Otherwise click on the “Create an Account” button below to create a new Streamwood Self Service account.



Sign In to community access services for
Village of Streamwood.

 [Sign in with Google](#)

 [Sign in with Apple](#)

 [Sign in with Microsoft](#)

 [Sign in with Facebook](#)

OR

Email address

[Keep me signed in](#)

[Next](#)

[Unlock account?](#) [Help](#)

[Create an account](#)

4. Enter your Email, Password, First and Last Name then click “Sign Up”.



Create an account

Email

! This field cannot be left blank

First name

Last name

Mobile phone Optional

Password

>Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username

Sign up

[Already have an account?](#)

5. You will receive an activation email. Click on the link from the email to activate your account.
6. IMPORTANT. Exit from the Community Access website and go back to the Streamwood Self Service home page at <https://villageofstreamwoodilcitizens.munisselfservice.com/citizens/default.aspx> from step 1.
7. Once you are logged back in, click on “Water and Sewer Billing”.

Welcome to Streamwood Self Service

Announcements

Need a Streamwood Self Service account? [Click here for step by step instructions on how to register your account.](#)

Locked out of your Streamwood Self Service account? [Click here for instructions on how to unlock your account.](#)

Go Paperless! Sign up for e-billing today. It's free and convenient. After you have logged in to your account, click on "Bill Delivery Preferences".

Building permits, contractor or business licenses, or rental housing certifications are processed through our Energov system. To apply for or make payments for these services, click here to log into the [Citizen Self Service portal](#).

For all other payments or donations, please click on the separate login below.

8. Click “Link to Account”

Water and Sewer Billing Accounts

Select an account to work with.

Linked accounts

Account ID	Customer ID
------------	-------------

[Link to Account](#)

9. Enter your Account Number and Customer ID found on your water bill, then click "Submit".



Water and Sewer Billing Account Link Setup

Home Streamwood Self Service General Billing Donations/Summer Celebration

Water and Sewer Billing * indicates required field

What is your Account Number? *

What is your Customer ID? *

Submit Cancel

10. You can now view and pay your water bill by clicking on the "Manage Bills" link below.



Home Streamwood Self Service General Billing Donations/Summer Celebration Water and Sewer Billing Accounts

Select an account to work with.

Link to Account

Linked accounts

Account ID	Customer ID
123456789	987654321
123456789	987654321
123456789	987654321
123456789	987654321

Manage Bills

Manage Bills

Manage Bills

Manage Bills